



KERALA STATE ELECTRICITY BOARD Ltd

(Incorporated under the Companies Act, 1956)

Registered Office: Vidyuthi Bhavanam, Pattom,

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ABSTRACT

Santhwana Sparsham Adalath - Petition submitted by Sri.Illias M V - Sanction accorded - Orders Issued.

CORPORATE OFFICE (SBU-D)

BO (FTD)No.418/2023(D(D&IT)/D4/Report/2021-22/0002) Thiruvananthapuram, Dated: 05.09.2023

- Read: 1. Letter No. BB/SBYW/21-22/CMO.comp dated 16.07.2021 of the Assistant Engineer Sulthan Bathery West.
2. Letter No. GB2/ECK/197/2021-22/635 dated 02.09.2021 of the Deputy Chief Engineer, Electrical Circle, Kalpetta.
3. File No. DCWYD/208/2022-PG1 dated 12.01.2022 of the District Collector, Wayanad.
4. Letter No. GB2/ECK/Santhwana Sparsham/2021-22/1669 dated 21.03.2022 of the Deputy Chief Engineer, Electrical Circle, Kalpetta.
5. Letter No. D(D&IT)/D4/Report/2021-22/0002 dated 26.07.2022 of the TA to Director (Distribution & SCM).
6. Letter from the Sri. Illias M V dated 11.08.2022.
7. Letter No. 1738/Ord/M(Ele)/22 dated 23.09.2022 of the Electricity Minister.
8. B.O. (FTD) No. 96/20229 D(D&IT)/D1/CMD/2021-22/0033 dated 05.02.2022.
9. Letter No. D(D&IT)/D4/Report/2021-22/0002 (5) dated 30.10.2022 of the Director (Distribution, IT & SCM).
10. Proceedings No. RB/ECK/SBY West-ES/Illyias/2022-23/938 dated 18.10.2022 of the Electrical Circle, Kalpetta.
11. Letter No. 2134/Ord/M(Ele)/22 dated 30.11.2022 of the Electricity Minister.
12. Disconnection notice of Assistant Engineer Sulthan Bathery West dated 18.11.2022.
13. Letter No. 220/Ord/M(Ele)/23 dated 18.01.2023 of the Electricity Minister.
14. Comment on the petition by MLSGD dated 29.05.2023 - Karuthalum Kaithangum Adalath.
15. Letter No. RB/ECK/SBY West ES/Illyias/2022-23/269 dated 06.06.2023 of the Deputy Chief Engineer, Electrical Circle, Kalpetta.
16. Note No.D/(D&IT)/D4/Report/2021-22/0002(8) dated 20.07.2023 of the Director (Distribution, IT, SCM & Safety) to the Full Time Directors (Agenda No. 24/07/23).

ORDER

Sri Illias M V, a domestic consumer (1167209017708) under Electrical Section Sulthan Bathery West, as per letter read as 1st above, received an abnormal bill of Rs.30,825/- on 20.05.2020. A complaint was made to Electrical Section Sulthan Bathery West. Upon inspection it was confirmed that the reason for the abnormality was due to Earth leakage. However, the consumer could not pay the bill and therefore, he approached the

Santhwana Sparsham Adalath on 16.02.2021. The consumer was later informed that the Adalath decided to waive off Rs.20,000/- and the remaining balance of Rs.10,000/- may be paid in 10 installments. However, the Assistant Engineer, Electrical Section Sultan Bathery West did not receive any formal order on the matter. Hence a request was sent to the Executive Engineer, Electrical Division Kalpetta for directions on the matter. This matter escalated to the Electrical Circle Office, Kalpetta. In the meanwhile, the District Collector Wayanad, as per letter read as 3rd above, informed that the petitions received through the Santhwana Sparsham Adalath were uploaded in the CMO Portal. The original of the petition submitted by Sri. Iliyas was not available, but a copy of the same was sent by the District Collector Wayanad to the Executive Engineer, Electrical Division, Kalpetta for further necessary action.

As per the Santhwana Sparsham Adalath, it is decided that Rs.20000/- be exempted from payment and the debtor shall remit the balance amount in 10 installments. The Deputy Chief Engineer, Electrical Circle, Kalpetta as per letter read as 4th above, confirms that the Hon'ble Minister 'wrote' the above decision in his presence. However, the Revenue Department took the papers without giving a copy. Therefore, the Deputy Chief Engineer, Electrical Circle Kalpetta requested the Director (Distribution, IT, Safety & SCM) to take necessary action on the matter. The Director (Distribution, IT, Safety & SCM) sanctioned 4 installments to the consumer for clearing the pending dues as per the letter read as 5th above.

The petitioner, on receiving the sanction order, informed that he cannot pay the entire amount, as per letter read as 6th above. He requested that the amount of Rs.10,000/- may be allowed to pay in 10 installments. The petition again escalated to the office of the Electricity Minister. A report was furnished as per the letter read as 8th above. It is also reported to the Electricity Minister, as per the letter read as 9th above, that on confirmation of the Earth leakage the consumer has to rectify it and pay the bill. Additionally, such matters need not be taken up at the board level. The Deputy Chief Engineer, Electrical Circle, Kalpetta, as per letter read as 10th above issued 10 instalments to the consumer, for the amount of Rs.40,962/-.The petitioner again lodged a petition to the Hon'ble Minister for Electricity about the same matter, as per letter read as 11th above. Later on, the petitioner received a disconnection notice for failure to clear off the dues, as per the notice read as 12th above, to pay up Rs.43082/- or to face disconnection otherwise.

The petitioner, as per letter read as 13th above, filed another complaint to the Hon'ble Minister for Electricity that the total amount payable, along with interest is Rs.41,593/- and that the previous adalath decision may be implemented since he cannot afford such a huge amount.

The Deputy Chief Engineer, Electrical Circle, Kalpetta as per letter read as 15th above, reported that Sri Iliyas M V submitted a request to the Karuthalum Kaithangum Adalath at Sultan Bathery Taluk on 29.05.2023. The Adalath decided that the petitioner may pay only the discounted amount of Rs.10,000/- in 10 equal installments. The Deputy Chief Engineer, Electrical Circle, Kalpetta has also submitted the original of the new adalath decision and requested that the same be implemented by KSEBL.

The matter was placed before the Full Time Directors as per note read as 16th above for

a decision.

Having considered the matter in detail, the Full Time Directors in the meeting held on 26.07.2023,

1. As the case was already decided in Adalath, as a special case, resolved to allow the petitioner to pay the discount amount of Rs.10,000/- instead of Rs.40,962/- in 10 (ten) equal instalments by complying with Adalath decision.
2. Further resolved to ensure that the above decision shall not be taken as a precedence and to ensure Electricity Act provisions are followed in Adalaths in future.

Orders are issued accordingly.

**By Order of the
Full Time Directors**

Sd/-

**LEKHA G
Company Secretary**

To:

The Deputy Chief Engineer, Electrical Circle, Kalpetta.

Copy to: The Chief Engineer, Distribution-North Malabar

The Chief Engineer (IT,CR&CAPS)/ Financial Advisor/ LA&DEO/ Chief Internal Auditor/ Company Secretary

The TA to the Chairman & Managing Director / Director (Generation-Civil) / Director (Distribution, Safety, SCM & IT) / Director (Transmission, SO & Planning)/ Director (Generation - Electrical, REES, SOURA, Sports & Welfare)

The PA to the Director (Finance & HRM)

The Sr.CA to the Secretary (Administration)

The RCAO/ RAO

Stock File.

Forwarded / By Order

Shela

Assistant Executive Engineer